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Dr. Franklin is Professor of Medical Social Sciences, Medicine (Rheumatology), and Orthopedics at the Feinberg School of Medicine, Northwestern University in Chicago, Illinois. For almost three decades, she has designed and implemented novel methods to translate real world healthcare data to patient-centered care to improve health outcomes. In particular, she designed effective methods to collect patient-reported outcomes (PROs) and social risk data from tens of thousands of patients and integrated these data with clinical data to guide personalized treatment decision tools.

A 2018 National Academy of Medicine publication recognized her leadership in the FORCE-TJR national research program (AHRQ P50) as a model learning health system where patient-centered research data informed both new best practices and quality improvement efforts. Much of her research has been with aging adults, including people with knee and hip osteoarthritis and total joint arthroplasty. Dr. Franklin has held diverse leadership roles including medical director of health system quality, director of learning health systems training programs for junior faculty (K12) and trainees (PhD, MD), and principal investigator of multi-site federally funded research studies.

Dr. Franklin earned her MD, MBA, and MPH at the University of Rochester in Rochester, New York USA.